

# City of Milpitas 2022-2023 Garbage and Recycling Services Fact Sheet

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<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS &amp; FOOD SCRAPS</u>
<p>Myvan Khuu-Seeman Sr Administrative Analyst</p> <p>Alan Ha Administrative Analyst II</p> <p>1265 N Milpitas Blvd. Milpitas, CA 95035</p> <p>City Website: <a href="https://www.milpitas.gov/">https://www.milpitas.gov/</a></p> <p>City Integrated Waste Website: <a href="https://www.milpitas.gov/milpitas/departments/public-works-department-home-page/recycling-garbage/">https://www.milpitas.gov/milpitas/departments/public-works-department-home-page/recycling-garbage/</a></p>	<p>Milpitas Sanitation</p> <p>1080 Walsh Avenue Santa Clara, CA 95050</p> <p>(408) 988-4500</p> <p>Fax: (408) 330-7199</p> <p>Contract end date: 12/1/2032</p> <p>Hauler Website: <a href="http://www.milpitassanitation.com">www.milpitassanitation.com</a></p>	<p>Milpitas Sanitation</p> <p>1080 Walsh Avenue Santa Clara, CA 95050</p> <p>(408) 988-4500</p> <p>Fax: (408) 330-7199</p> <p>Contract end date: 12/1/2032</p> <p>Hauler Website: <a href="http://www.milpitassanitation.com">www.milpitassanitation.com</a></p> <p>Dedicated City of Milpitas Recycling Coordinator/Sustainability Specialist</p> <p>Bobby Bettencourt</p> <p>Recycling Coordinator / Sustainability Specialist</p> <p>(408) 590-3786</p> <p>bbettencourt@milpitassanitation.com</p>	<p>Milpitas Sanitation</p> <p>1080 Walsh Avenue Santa Clara, CA 95050</p> <p>(408) 988-4500</p> <p>Fax: (408) 330-7199</p> <p>Contract end date: 12/1/2032</p> <p>Hauler Website: <a href="http://www.milpitassanitation.com">www.milpitassanitation.com</a></p>

For more information please contact the County of Santa Clara Recycling Hotline  
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<b><u>GARBAGE/RECYCLING PROGRAM INFORMATION</u></b>	
<b>PROGRAM ESTABLISHED</b>	<p><b>SFD Collection:</b> December 2017</p> <p><b>MFD Collection:</b> December 2017</p>
<b>COLLECTION SCHEDULE</b>	<p><b>SFD:</b> Single family collection is weekly on the same day as garbage collection.</p> <p><b>MFD:</b> Recycling collection is weekly on the same day as garbage collection.</p>
<b>CONTAINER ISSUED</b>	<p><b>SFD:</b> Customers can choose what size Garbage/Food Scraps Split Cart rate best fits their needs. One 96-gallon yard trims cart, one 96-gallon cart Recyclables Split Cart, and a Kitchen Pail are provided free of charge.</p> <p><b>MFD:</b> A combination of split carts, dedicated carts and bins are provided for Garbage, Food Scraps, Dual-Stream Recyclables and Yard Trimmings.</p>

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<u>SERVICES</u>																					
<b>MILPITAS SANITATION- BULKY ITEM/ON CALL CLEAN-UP PROGRAM</b>	<p>An On-Call Bulky Item Clean-Up collects:</p> <ul style="list-style-type: none"> <li>• 3 cubic yards of garbage in two large bulky bags,</li> <li>• <u>OR</u> 1 large/bulky item.</li> </ul> <p>Single-family residential customers may receive four bulky item/clean-ups per a rolling 12-month period (scheduled no less than eight weeks apart) at no charge. Extra bulky items or clean-ups can be arranged for a fee. Multi-Family residents can arrange a clean-up through their building owner/management for a fee.</p>																				
<b>DEBRIS BOX INFORMATION</b>	<p>Residents and businesses of Milpitas may use only Milpitas Sanitation as their debris box hauler. More information and rates can be found at: <a href="http://www.MilpitasSanitation.com">www.MilpitasSanitation.com</a>.</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr style="background-color: #cccccc;"> <th style="width: 15%;">Size</th> <th style="width: 25%;">Fee</th> <th style="width: 25%;">Disp. &amp; Processing</th> <th style="width: 35%;">Comments</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">6</td> <td style="text-align: center;">\$595.06</td> <td style="text-align: center;">\$99.51/ton</td> <td rowspan="5" style="text-align: center; vertical-align: middle;">Rates effective Jan 1, 2023 through Dec 31, 2023</td> </tr> <tr> <td style="text-align: center;">15</td> <td style="text-align: center;">\$595.06</td> <td style="text-align: center;">\$99.51/ton</td> </tr> <tr> <td style="text-align: center;">20</td> <td style="text-align: center;">\$833.47</td> <td style="text-align: center;">\$99.51/ton</td> </tr> <tr> <td style="text-align: center;">30</td> <td style="text-align: center;">\$1,049.43</td> <td style="text-align: center;">\$99.51/ton</td> </tr> <tr> <td style="text-align: center;">40</td> <td style="text-align: center;">\$1,281.67</td> <td style="text-align: center;">\$99.51/ton</td> </tr> </tbody> </table>	Size	Fee	Disp. & Processing	Comments	6	\$595.06	\$99.51/ton	Rates effective Jan 1, 2023 through Dec 31, 2023	15	\$595.06	\$99.51/ton	20	\$833.47	\$99.51/ton	30	\$1,049.43	\$99.51/ton	40	\$1,281.67	\$99.51/ton
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<b>EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT</b>	<p style="text-align: center;"><b>◆ COMMERCIAL FRANCHISE AGREEMENT</b></p> <p>Milpitas has an agreement with Milpitas Sanitation, which includes a commercial dual-stream recycling program. An independent recycling provider may collect recyclables in Milpitas, but Milpitas Municipal Code requirements and franchise agreement stipulations apply. Specifically, an independent recycler shall:</p> <ul style="list-style-type: none"> <li>❖ Accept materials only as a donation or if there is no net cost to Milpitas businesses for the service.</li> <li>❖ Maintain that accepted materials are source separated by the generator prior to collection and contain no residue (garbage or other recyclable material).</li> </ul>																				
<b>NON-EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT</b>	<p>Milpitas Sanitation is the franchised hauler for garbage, recycling, food scraps, yard trimmings, and debris box collection services for the City of Milpitas.</p>																				

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<b>EXTRA GARBAGE STICKERS</b>	Extra bag tags are \$4.07 and can be purchased from Milpitas Sanitation and at Milpitas City Hall, Barbara Lee Senior Center and the Milpitas Sports Center.		
<b>HOLIDAY TREE REMOVAL</b>	Please contact Milpitas Sanitation at (408) 988-4500 or visit <a href="http://www.MilpitasSanitation.com">www.MilpitasSanitation.com</a> for program information.		
<b>HOME COMPOSTING WORKSHOPS</b>	Call the Hotline at (408) 918-4640 or visit <a href="https://ucanr.edu/sites/scNew_style4preview/Home_Composting_Education/">https://ucanr.edu/sites/scNew_style4preview/Home_Composting_Education/</a> for information on upcoming composting workshops.		
<b>HOUSEHOLD HAZARDOUS WASTE</b>	Call (408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a> to schedule a drop-off.		
<b>JUNK (LARGE-ITEM) PICKUP</b>	<p><b>Single-family</b> residential customers are entitled to four large item/clean-ups per a rolling 12-month period (scheduled no less than eight weeks apart). Extra-large item/cleanups can be arranged for a fee. A clean-up consists of the pick-up of one large/junk item or the collection of 3 cubic yards of material using two 1.5 cubic yard bags.</p> <p><b>Multi-family</b> residential customers can arrange an on-call large item pick-up for a fee. All clean-ups must be pre-paid.</p> <p>Please call Milpitas Sanitation at (408) 988-4500 or visit <a href="https://www.milpitassanitation.com/">https://www.milpitassanitation.com/</a> for more information.</p>		
<b>PILOT PROGRAM(S)</b>	The City of Milpitas recently completed a Street Sweeping Pilot Program, with the goal of allowing access for the street sweeper to clean the street/curb by implementing “No Parking” signage, effective during street sweeping days. The pilot duration was one (1) year. The pilot year has ended and staff is currently exploring expanding the program to additional areas.		
<b>RECOMMENDED LANDFILLS</b>	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center; vertical-align: top;"> <p><b>Mission Trail Waste Systems Transfer Station</b></p> <p>1313 Memorex Drive</p> <p>Santa Clara, CA 95050</p> <p>(650) 473-1400</p> <p><a href="https://missiontrail.com/transfer-station/">https://missiontrail.com/transfer-station/</a></p> </td> <td style="text-align: center; vertical-align: top;"> <p><b>Zanker Road Landfill</b></p> <p>675 N. Los Esteros Road</p> <p>San Jose, CA 95134</p> <p>(408) 263-2384</p> <p><a href="http://www.zankerrecycling.com">www.zankerrecycling.com</a></p> </td> </tr> </table>	<p><b>Mission Trail Waste Systems Transfer Station</b></p> <p>1313 Memorex Drive</p> <p>Santa Clara, CA 95050</p> <p>(650) 473-1400</p> <p><a href="https://missiontrail.com/transfer-station/">https://missiontrail.com/transfer-station/</a></p>	<p><b>Zanker Road Landfill</b></p> <p>675 N. Los Esteros Road</p> <p>San Jose, CA 95134</p> <p>(408) 263-2384</p> <p><a href="http://www.zankerrecycling.com">www.zankerrecycling.com</a></p>
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<b>SOLID WASTE ENFORCEMENT</b>	<p><b>Commercial/Industrial</b></p> <p>Milpitas Public Works: (408) 586-2600</p> <p><b>Illegal Dumping</b></p> <p>Milpitas Public Works: (408) 586-2600</p> <p><b>Littering</b></p> <p>Milpitas Public Works: (408) 586-2600</p> <p><b>Recycling Theft</b></p> <p>Milpitas Public Works: (408) 586-2600</p>
<b>SOLID WASTE ORDINANCES</b>	<p>Ordinance 287: Plastic Bag Ordinance</p> <p>Ordinance 293: EPS Foam Food Ware</p> <p>Ordinance 48.22: Solid Waste Management</p>

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### SINGLE FAMILY GARBAGE RATE INFORMATION

\*More details available on [Exhibit L - Solid Waste Effective 01-01-2023 Flattened.xlsx \(securserver.net\)](#)

<u>Garbage/Food Scraps Split Cart Service</u>	<u>Curbside Monthly Rate</u>	<u>Backyard Monthly Rate</u>	<u>Senior Rate</u>
LARGE - A 96-gallon split cart with approximately 67-gallons for garbage (3-4 tall kitchen garbage bags) and 29-gallons for food scraps.	\$53.55	\$64.06	Senior rate not available for LARGE cart
MEDIUM - A 64-gallon split cart with approximately 45-gallons for garbage (2-3 tall kitchen garbage bags) and 19-gallons for food scraps.	\$46.61	\$57.13	Senior rate not available for MEDIUM cart
SMALL - A 64-gallon split cart with an insert for approximately 26-gallons for garbage (1-2 tall kitchen garbage bags) and 19-gallons for food scraps.	\$39.63	\$50.14	\$19.82  curbside or backyard service
EXTRA-SMALL - A 64-gallon split cart with an insert for approximately 19-gallons for garbage (1 tall kitchen garbage bag) and 19-gallons for food scraps.	\$36.46	\$46.97	\$18.23  curbside or backyard service

#### FOOTNOTES

<sup>1</sup> Backyard service for recycling and garbage collection for disabled residents charged at curbside rate. Rates also includes 96-gallon split cart for recyclables and a 96-gallon yard waste cart. 64-gallon split cart for recyclables is available upon request. Recyclable Materials program includes collection of batteries placed in a bag on top of the recycling cart. Every single-family resident receives a food scraps kitchen pail. Use it to store your food scraps until you empty it into the food scraps side of your Gray Garbage/Food Scraps Split Cart. You can line your pail with any type of plastic bag (preferably clear), a paper bag, paper towel or newspaper. Please do not place the pail at the curb for collection.

<sup>2</sup> Multi-family rate information: \* Variable rates set based on container size and frequency of collection for garbage\* Rates effective as of 01/01/2023<sup>3</sup> Late Utility Payment Penalties

All accounts are due and payable within thirty (30) days of the date of the bill. Accounts shall become delinquent and a late fee of \$21.40. If a Customer's payment becomes more than one hundred twenty (120) days past due, Contractor may request approval from the City to reduce the Customer's service level. If the City approves such request, the Contractor shall provide the Customer thirty (30) days written notice of its intent to reduce the service level. For Single-Family Customers, Contractor may reduce service to thirty-two (32) gallons of Solid Waste Collection service and may discontinue Recyclable Materials and Organic Materials Collection by retrieving Containers from that Customer. For Multi-Family and Commercial Customers, Contractor may discontinue Recyclable Materials and Organic Materials Collection by retrieving Containers from that Customer Contractor. In no case shall service level reductions occur prior to one hundred twenty (120) days following the initial Billing date. After service level reduction, Contractor may charge the Customer a fee to restart service at a Rate not to exceed the City-approved Maximum Rate, and may require the Customer to pay all amounts due (including late payment fees), and/or make a deposit in advance equal to two (2) months of service, as a condition to recommencing service. If a Customer's service level is reduced, Contractor shall provide written notification to the City within twenty-four (24) hours and shall include in the notice to City the Customers' name and address, original date of billing, date of delinquency notice, and amount due. The City may involve their code enforcement officer in the assessment of public health and safety concerns at a

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Customer's premises following a service level reduction. All Notifications and correspondence issued by Contractor shall be directed to the Customer and the owner of the property if the owner is a different Person or entity than the Customer.

<b>SPECIAL RATES</b> (Available to those who qualify)				
TYPE	MONTHLY RATE 01/01/2023 – 12/31/2023	SERVICE		
		Front Yard	Back Yard	
<b>On-Premises Disabled Garbage/Food Scraps Split Cart <u>Quarterly Rate</u></b>	19-gal Garbage/ 19-gal Food Scraps	\$36.46	X	X
	26-gal Garbage/ 19-gal Food Scraps	\$39.63	X	X
	45-gal Garbage/ 19-gal Food Scraps	\$46.61	X	X
	67-gal Garbage/ 29-gal Food Scraps	\$53.55	X	X

On premise pick-up for those with an ongoing physical disability and unable to move the garbage, recycling, and yard trimmings cart to the curb for collection.

All residents of the premise must have an ongoing physical disability and be unable to move the carts into position at curbside. Required: Annual review of participant eligibility.

**Required documentation:** A signed application and physician's certification for each resident of household.  
[Application & Instructions](#)

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SINGLE FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place in Paper side of Recyclables Cart. Juice, soup, and dairy cartons accepted.
Cans	X		Place in Glass/Metal/Plastics Container side of Recyclables Split Cart. Aluminum and metal food & beverage cans and empty aerosol cans accepted.
Cardboard	X		Place in Paper/Fiber side of Recyclables Split Cart. Corrugated cardboard & paper boxes (Large/multiple pieces should be flattened and/or cut. Extra cardboard can be flattened/cut and placed next to your Blue Recyclables Split Cart for collection.)
Food Scraps	X		Place in the Food Scraps side of the Garbage/Food Scraps Split Cart.
Fluorescent Bulbs		X	Contact the <a href="#">HHW</a> program at (408) 299-7300 to schedule a free drop-off.
Glass	X		Place in Glass/Metal/Plastics Containers side of Recyclables Split Cart. Remove lids and place in recycling cart.
Household Batteries	X		Household batteries can be placed inside a clear plastic zipper-lock style bag. Place on top of your Blue Recyclables Split Cart for collection. Tape terminals on lithium and 9-volt batteries. (No car batteries allowed.)
Junk (Large Item) Pick-Up	X		Residents have 4 on call bulky item pick-ups per 12-month period at no charge. Additional pick-ups can be arranged for a fee.
Metals, Other	X		Place in Glass/Metal/Plastics Containers side of Recyclables Split Cart. Scrap pieces up to 30 lbs.
Metals, Scrap	X		Place in Glass/Metal/Plastics Containers side of Recyclables Split Cart. Aluminum & Metal. Foil and scrap pieces (up to 30 pounds per item).
Mixed Paper	X		Place in Paper side of Recyclables Split Cart. Junk mail, newspaper, magazines, phone books, shredded paper (contained in a paper bag or box) accepted.
Motor Oil/Cooking Oil	X		Free curbside collection of used motor oil and cooking oil- contain used oil in sealed 1-gallon, screw-top container. Do NOT mix motor oil and cooking oil. Place containers on the curb (not in the gutter) next to (not inside) your Blue Recyclables Cart for collection. No other automotive liquids accepted. Containers/bags are available at fire stations or provided by Milpitas Sanitation, contact at 408-988-4500 to order. 2 gallons/1 bag collection limit per resident per week.
Oil Filters	X		Seal used filters in a zip lock bag. Place bag on the curb (not in the gutter) next to (not inside) your Blue Recyclables Split Cart for collection. No other automotive liquids accepted. Containers/bags are available at fire stations or provided by Milpitas Sanitation, contact us to order. 2 gallons/1 bag collection limit per resident per week.
Pizza Boxes	X		Place in Paper/Fiber side of Recyclables Split Cart. Pizza boxes (please remove the food-soiled liner and place in the food scraps side of your Gray Garbage/Food Scraps Split Cart).
Plastics (#1-#7)	X		Place in Glass/Metal/Plastic container side of Recyclables Split Cart. Bottles, jars, tubs, & trays accepted.
Polystyrene (Plastic #6)	X		Please place in Garbage side of your split cart.
Textiles	X		Contact Residential On-Call Bulky item cleanup program.
Yard Trimmings	X		Place in Yard Trimmings Cart. Flowers & leaves, ivy & weeds, grass clippings, small branches (less than 6" in diameter), untreated dimensional lumber (less than 24" long and free of nails, hardware, paint, varnish, glue, and other chemicals).

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<b>MULTI-FAMILY RECYCLING PROGRAM</b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place in Paper/Fiber side of Recyclables Split Cart or dedicated Paper/Fiber Recyclables cart or bin. Juice, soup, soy milk, and dairy cartons accepted.
Cans	X		Place in Glass/Metal/Plastics Container side of the Recyclables Split Cart or dedicated Glass/Metal/Plastics containers carts or bins. Aluminum and metal food & beverage cans accepted. Empty aerosol cans also accepted.
Cardboard	X		Place in Paper/Fiber side of Recyclables Split Cart or dedicated Paper/Fiber Recyclables cart or bin. Corrugated cardboard & paper boxes (Large/multiple pieces should be flattened and/or cut. Extra cardboard can be flattened/cut and placed next to your Blue Recyclables Split Cart for collection.)
Compostable Food Scrap Material	X		In dedicated Food Scraps cart.
Fluorescent Bulbs		X	Contact the HHW program at (408) 299-7300 to schedule a free drop-off.
Glass	X		Place in Glass/Metal/Plastics Container side of the Recyclables Split Cart or dedicated Glass/Metal/Plastics containers carts or bins. Glass bottles and jars accepted.
Household Batteries		X	Household Hazardous Waste. Drop off locations listed on <a href="http://www.MilpitasSanitation.com">www.MilpitasSanitation.com</a> and <a href="https://hhw.sccgov.org/home">https://hhw.sccgov.org/home</a>
Junk (Large Item) Pick-Up	X		Residents can arrange on call bulky item pick-ups through their building owner/manager for a fee.
Mixed Paper	X		Place in Paper/Fiber side of the Recyclables Split Cart or dedicated Paper/Fiber Recyclables cart or bin. Newspapers, magazines, junk mail, phonebooks, shredded paper (contained in a paper bag or box) accepted.
Metals, Other	X		Place in Glass/Metal/Plastics Container side of the Recyclables Split Cart or dedicated Glass/Metal/Plastics containers carts or bins. Can include small appliances, aluminum foil, pie tins, etc.
Metals, Scrap	X		Place in Glass/Metal/Plastics Container side of the Recyclables Split Cart or dedicated Glass/Metal/Plastics containers carts or bins. Aluminum and metal food and beverage cans.
Motor Oil/Cooking Oil		X	Certified Collection Centers Go to <a href="https://www.recyclestuff.org">https://www.recyclestuff.org</a> to see places to go for motor oil/cooking oil
Oil Filter		X	Certified Collection Centers Go to <a href="https://www.recyclestuff.org">https://www.recyclestuff.org</a> to see places to go for motor oil/cooking oil
Plastics (#1-#7)	X		Place in Glass/Metal/Plastics Container side of the Recyclables Split Cart or dedicated Glass/Metal/Plastics containers carts or bins. Bottles, jars, tubs, & trays accepted. Please rinse or wipe out containers.
Polystyrene (Plastic #6)		X	Please place in the Garbage/Landfill side of your Garbage/Food Scraps Split cart or the Dedicated garbage/landfill cart or bin.
Textiles		X	Go to <a href="https://www.recyclestuff.org/search_results.php">https://www.recyclestuff.org/search_results.php</a> to find a list of local vendors that accept donations
Yard Trimmings	X		Place in Yard Trimmings Cart or bin. Flowers & leaves, ivy & weeds, grass clippings, small branches (less than 6" in diameter), untreated dimensional lumber (less than 24" long and free of nails, hardware, paint, varnish, glue, and other chemicals).

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